SAFETY RECALL NOTICE – PLEASE READ CAREFULLY

Some model-year 2021, 2022, and 2023 E-Z-GO and Cushman vehicles equipped with optional USB charging receptacles, as detailed <u>here</u>, may contain a defect that could affect the safety of a person.

The USB module can overheat, damaging surrounding materials in the dashboard and creating a fire hazard. To correct this issue, authorized E-Z-GO and Cushman dealers, distributors and service representative will install an insulating shield around the USB module. This repair will be performed at no cost to vehicle owners, and will require about 15 minutes per vehicle to complete.

To reduce the safety risk until the necessary repairs have been completed, please follow these recommendations:

- For E-Z-GO RXV Electric models, equipped with lithium or lead-acid batteries: Remove the 2-amp USB fuse to disable power to the USB module. If you choose to NOT remove the fuse, then follow the instructions for all other E-Z-GO and Cushman electric models. Please refer to the images and instructions below.
- For all other E-Z-GO and Cushman electric models: The vehicle should be charged outdoors, away from other vehicles or structures. Additionally, when parking or storing the vehicle indoors, the key must be turned off and removed, and the charger must be disconnected.
- For all E-Z-GO and Cushman gas-powered models: When parking or storing the vehicle indoors, the key must be turned off and removed.

Please contact your E-Z-GO Authorized Dealer or Distributor, or our factory-direct service team, to schedule the necessary repairs. If you have any questions, please contact the E-Z-GO Customer Care Team at 888-525-6040 from 8 a.m.-5 p.m. Eastern Time Monday through Friday, or e-mail <u>jcook03@textron.com</u>.

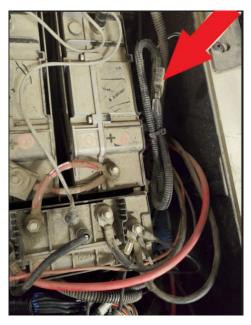
Thank you for your cooperation. We apologize for any inconvenience this issue might cause.

2-Amp Fuse Removal Instructions for RXV

For RXV units powered by lead-acid batteries, remove the fuse per instructions below:



For first-generation RXV ELITE units with lithium batteries, remove the fuse located as indicated below:



For second-generation RXV ELITE units with lithium batteries, remove the fuse located as indicated below:

